

Quality Policy

This is a group policy that applies to four business entities, these business entities are; - **Stone Supplies Wales Ltd, Jordan Civils Ltd, Concrete Supplies Ltd and Celtic Waste Management Services**. As a group we supply the following products and services to our customers;-

- ✓ The supply and delivery of bulk aggregates, sand and decorative stone.
- ✓ The supply of grab lorry drivers with a driver on day work at customer sites.
- ✓ The removal of inert spoil from customers sites to landfill.
- ✓ The provision of civil engineering services.
- ✓ The supply, delivery and collection of waste skips.
- ✓ The supply and delivery of ready mixed concrete.

We are a family run business that started trading as a limited company in 2008 when Stone Supplies Wales Ltd was established, since then the group has rapidly expanded with three more divisions. Although each business has a different target market we all aim to deliver the same goal to our customers which is quality products and services we are therefore committed to;-

1. Establishing and implementing a quality policy that is appropriate to the purpose of all the businesses.
2. Maintaining the Quality Management System in accordance with the requirements of ISO9001 standard.
3. Ensuring that we comply with statutory and regulatory requirements.
4. To setting and reviewing measurable objectives throughout the business and ensuring these objectives are maintained.
5. Reviewing the effectiveness of the quality management system and assessing opportunities for its continual improvement.
6. To ensure the Quality Policy is clearly communicated and understood internally and
7. Providing product and services that continually meet or exceed customer requirements.
8. Ensuring this policy is periodically reviewed so that it remains appropriate and relevant.
9. Ensuring all staff follow the requirements of the Quality Management System in the performance of their day to day tasks and ensure this policy is supported and maintained.
10. Training staff to ensure these principles are understood and applied.

Sign:

Martyn Christopher
Managing Director

Sign:

Helen Christopher
Managing Director

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Unit 13 | Llantrisant Business Park | Llantrisant | Pontyclun | CF72 8LF.

stonesupplies

JORDAN CIVILS

concretesupplies

Celtic
Waste Management Services